## THE HEARING AND SPEECH AGENCY (HASA)

## **CIRS Interpreting**

Interpreted situations occur where and when clear, accurate communication needs to take place between a deaf or hard-of-hearing person and a hearing person. Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act require most employers, schools, government entities and places of public accommodation to provide qualified interpreters or auxiliary aids to ensure effective communication.

All patients that are in need of sign language interpretation for dental appointments will be scheduled with an interpreter. We will accommodate the patient or parent of a patient for all interpretation requests. Front desk staff and Patient Care Coordinators can contact HASA to make appointment arrangements.

Appropriate information is noted in the patient's electronic record via sticky note regarding upcoming appointments.

Appointment requests can be made via phone or email.

**VIA PHONE:** 410-318-6780

VIA EMAIL: CIRSREP@HASA.ORG

Requests should include the following information:

Location | Directions | Parking Arrangements

Type of event Start and End time of event Number of participants

Deaf participant's name and language preference

Any other info that could be valuable in scheduling the interpreter